

RETURNS & EXCHANGES

Returns & Exchanges

Each piece is made to order or produced in limited runs, so we do not offer returns for change of mind.

Exchanges

If you've selected the wrong size, we're happy to assist with an exchange.

Please note:

- Return shipping is the responsibility of the customer
- Shipping for the replacement item will also be charged
- If the requested size is not in stock, the item will need to be remade
- Standard production times will apply again

We recommend checking our size guide carefully before placing your order.

Faulty or Incorrect Items

We take care to ensure every item meets our quality standards. If something is faulty, we'll make it right.

If you receive a faulty or incorrect item:

- Please contact us within 7 days of receiving your order
- We will arrange a replacement
- All shipping costs will be covered by us

Important Notes

Items must be returned in original condition with original packaging. We reserve the right to assess items before approving a replacement.